



National Center for Competency Testing

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Phlebotomy Technician Certification Exam Content Outline

Approximate % of Exam	Content Categories
13%	Terms & Anatomy
	<ul style="list-style-type: none">• Basic word roots, prefixes, suffixes• Lab tests; abbreviations• Major body systems and functions• Circulatory system (vessels, components of blood)
18%	Equipment & Orders
	<ul style="list-style-type: none">• Venipuncture and microsampling equipment• Safety devices (needles, syringes, other)• Evacuated tube systems: color codes, additives, gels, uses• Diagnostic tests for major body systems
20.6%	Infection Control & Safety
	<ul style="list-style-type: none">• Infectious disease containment; disposal of contaminated waste• Universal precautions, standards, regulations, OSHA
20%	Problems & Corrections
	<ul style="list-style-type: none">• Pre-Analytical sources of sample errors• Corrective Actions• Risks and complications• Coagulation and anticoagulation
18%	Quality & Professional Issues
	<ul style="list-style-type: none">• Scope of practice• Accuracy in patient care (e.g. patient ID, QC)• Professional development (interpersonal skills, communication)• Legalities (e.g. negligence, battery, chain of custody, malpractice)• AHA Patient Bill of Rights• Quality Assurance (e.g. CE, competency, CAP, CLIA)
10.4%	Patient ID & Site Prep
	<ul style="list-style-type: none">• Importance of patient identification• Preparation for blood collection (organization; sequence of steps)• Anatomic site selection and patient prep
100%	Total